

<p>IMPACT SUMMARY Improved physical health through the prevention of physical ill-health and the promotion of physical well-being</p>	<p>WHAT WILL BE DIFFERENT FOR PEOPLE IN SURREY?</p>	<p>HOW HAS COLLABORATIVE WORKING BETWEEN HWB BOARD ORGANISATIONS ADDED VALUE AND CONTRIBUTED TO THE ACHIEVEMENT OF THE OUTCOMES?</p>	<p>DATA, INSIGHTS AND CHALLENGES – MATERNITY SUPPORT FOR REFUGEES AND ASYLUM SEEKERS</p>
<p> OUTCOMES By 2030:</p> <ul style="list-style-type: none"> • People have a healthy weight and are active • Substance misuse is low (drugs/alcohol & smoking) • The needs of those experiencing multiple disadvantages are met • Serious conditions and diseases are prevented • People are supported to live well independently for as long as possible <p>WHO IS LEADING THIS? Priority sponsor: Karen Brimacombe, Chief Executive, Mole Valley District Council Programme Manager: Helen Tindall, Policy and Programme Manager, Surrey County Council For more information on the performance of individual programmes and projects within this priority such as progress against key milestones please contact the relevant programme manager via healthandwellbeing@surreycc.gov.uk</p>	<p>The Community Vision for Surrey describes what residents and partners think Surrey should look like by 2030: <i>By 2030 we want Surrey to be a uniquely special place where everyone has a great start to life, people live healthy and fulfilling lives, are enabled to achieve their full potential and contribute to their community, and no one is left behind.</i></p> <p>In light of the Community Vision and the vital role, communities and staff/organisations in the health and care system play in its delivery, the Strategy sets out Surrey's priorities for improving health and wellbeing across the priority populations for the next 10 years. It identifies specific groups of people who experience poorer health outcomes and who may therefore need more support. It also outlines how we need to collaborate so we can drive these improvements, with communities leading the way.</p> <p>Priority 1 currently focuses on enabling residents to lead physically healthier lives. This priority area is focused on prevention, removing barriers and supporting people to become proactive in improving their physical health. Priority 1 programmes include those which focus on:</p> <ul style="list-style-type: none"> • Working to reduce obesity, excess weight rates and low levels of physical inactivity • Supporting prevention and treatment of substance misuse, including alcohol, and smoking cessation. • Ensuring that the needs of those experiencing multiple disadvantages are met. • Promoting prevention to decrease incidence of serious conditions/diseases • Living independently and dying well 	<ul style="list-style-type: none"> • In June, the first Surrey Substance Use stakeholder event was held at Surrey University. It was attended by over 120 local partners, treatment agencies and people with lived experience and provided the opportunity to showcase what is on offer in Surrey and our future treatment plans. This will be followed up with targeted training opportunities such as stigma awareness training for those working with people who use substances. • The retention and development of the workforce is a key focus of the Dame Carol Black Review and the most recent national ten-year Drug Strategy From Harm to Hope. Whilst there are moves at national level to develop a skills framework, work is taking place locally to identify the training and development needs of our substance use workforce and plan training opportunities as appropriate. • The Bridge the Gap Trauma Informed Outreach Services will provide intensive trauma-informed outreach support for up to eight hours a week for Surrey Adults Matter clients in need of life skills coaching and support. The Bridge the Gap service is being delivered by an alliance of ten local Surrey Homeless, Domestic Abuse and Mental Health Charities commissioned under the Changing Futures Programme. Recruitment is underway and as at 30th June 2022, 8 of 14 staff had been recruited by the ten VCSE charities. A Consultant Clinical Psychologist has been appointed to support these specialist VCSE organisations. • SCC Public Health team are working closely with the Surrey Heartlands CVD Steering Group to develop patient pathways for the detection of undiagnosed hypertension and Atrial Fibrillation in vaccination centres, community pharmacies and community outreach settings. • SCC and Surrey Heartlands ICS partners have been working on a campaign plan to raise awareness of the link between heart and brain health. The campaign will dovetail with the drive to encourage people to get their blood pressure checked and go for health MOTs at community pharmacies. Residents will be encouraged to find out about simple steps they can take to reduce their dementia risk, with a focus on weight, exercise and other lifestyle factors (e.g. smoking). 	<p>Healthwatch Surrey were commissioned by Surrey Heartlands Health & Care Partnership to gather insights on the challenges faced by refugees and asylum-seeking women when accessing maternity services. The project aimed to identify ways Surrey Heartlands can optimise maternity support, with a focus on digital inequalities.</p> <p>Key Insights The women felt well supported in their maternity care, and that they had good access to primary healthcare services. Services, support and advocacy groups, especially charities, were more concerned that the women were vulnerable to inequalities, however we heard about a wide range of initiatives in place that were designed to mitigate the challenges they faced. The study highlighted three issues regarding barriers to access to maternity services</p> <ol style="list-style-type: none"> 1. Language: Both the women and services, support and advocacy groups cited language and translation as a significant barrier: Access to translators is challenging; family translators raise questions around privacy and may not be able to translate medical language; some concepts and words are not translatable; dialect may impact comprehension. 2. The women don't know what they don't know: They are unfamiliar with the NHS, social services and UK charities; their assumptions and expectations of referral pathways, information sharing and the help available may well be incorrect. 3. Digital success is about more than access: a. Some women don't have good internet access / access to technology or awareness of digital. b. Others have excellent access to technology, but this does not mean they can or will access UK-based digital tools. Many prefer to access information created in their first language e.g., YouTube or by direct contact with friends.

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WHAT HAS BEEN ACHIEVED THIS QUARTER UNDER REFRESHED PRIORITY 1 OUTCOMES?	IN THE SPOTLIGHT – YOUNG CARERS STRATEGY
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People have healthy weight and are active

- Active Surrey are currently recruiting a new Head of Strategy and Innovation to drive forward the establishment of a cross-system network of 'Movers for Change'. The new Head of Strategy will also be considering the development of a monitoring and evaluation framework for the Movement for Change Strategy.
- 9 Friday Night Projects funded and established with 4 achieving around 100 young people visiting per week. Developing plans to establish another 10 FNP's across the county in leisure and youth centres, focussed on anti-social behaviour hotspots.

Substance misuse is low (drugs/alcohol/smoking)

- Surrey Smoking Cessation Service Review has been completed to improve service delivery, reach and effectiveness. A report was shared at the Prevention and Wider Determinants of Health Delivery Board on the 8th of June.
- Surrey has been awarded additional 5-year funding to supplement the work already being commissioned and undertaken through the Public Health Grant. The supplemental funding will allow further development of work with partners to support the reduction in drug-related criminal justice and drug-related deaths. In addition, further investment has been awarded to enable additional capacity for those requiring inpatient detoxification and also those needing residential rehabilitation.

The needs of those experiencing multiple disadvantage are met

- An Independent Project Lead has been appointed within the Changing Futures Programme. They will drive forward the Alliance and the reporting of outcomes via an Outcomes Delivery Board.
- The next step for Changing Futures is the development of a Sustainability Prospectus.
- The next phase of the Programme involves co-developing a co-occurring condition pathway for people with mental health/behavioural and substance misuse issues and evaluating the outcomes
- The Bridge the Gap Trauma Informed Outreach Service will provide support for up to 8 hours per week for Surrey Adults Matter clients. The Service is being delivered by 11 local charities under the Changing Futures programme. 11 of the 14 staff have been recruited. A consultant Clinical Psychologist is in post supporting these staff.

Serious diseases and conditions are prevented

- Work is taking place on the development of a dementia prevention page on the Healthy Surrey. This would be somewhere to direct residents and staff to for more information, including tips on how to help prevent dementia. Visits to the page will be measured.
- As part of dementia prevention in the Dementia Strategy, a campaign plan will raise awareness of the link between heart and brain health. Alongside use of all partner channels this will dovetail with the drive to encourage people to get their blood pressure checked and go for health MOTs at community pharmacies and align with Active Surrey.

People are supported to live independently for as long as possible

- In discovery phase of gathering insights into what a Reablement Night Service could look like in Surrey.
- Discovery phase almost complete on a reablement offer for transitions client group (transition from children to adult services).

In 2021 a consultation process began to understand the needs, demands and impacts of being a young carer. Young carers are first and foremost children and young people and ensuring that caring does not negatively impact on their childhood and life opportunities is a key driver both in developing the strategy and the ensuing actions.

Context
Surrey County Council has a duty under the Care Act (2014) and the Children and Families Act (2014) to identify and support young carers. Recognition and support of young carers is a system responsibility (including health, education and the voluntary, faith and community sector). These key touch points bring young people into contact with trusted adults who need to be inquisitive about young carers' needs.

Scale
In Surrey, based on local prevalence data, between 4% and 8% of the 5-17 year old population are young carers. That equates to 1-2 young carers in every classroom (between 7,880 and 15,760). Nationally, research suggests the figure could be as high as 20% of all young people. This would equate to potentially circa 38,500 young carers in Surrey. The Young Carers service commissioned in April 2021 is designed to meet the needs of 2,250 young carers per year. The results of the 2021 Census (due late 2023) will provide further clarity on the numbers of young people that recognise they are a young carer in Surrey.

Engagement
During the consultation period, we heard from many young carers that whilst they are proud to care, being a young carer can have negative impacts on schooling, health, friendships and opportunities to be "a child". Many young carers see their caring as part of family life, as it is normalised to them, so do not recognise that they are in a caring role and as a result do not consider seeking support.

Next Steps
The Young Carers Strategy 2022 – 2024 will guide our work for the next two years. This will be developed into an all-age Carers Strategy to be live from the end of 2024. The engagement highlighted the negative impact on young carers' Emotional Wellbeing and Mental Health (EWMH). Budget has been allocated and a service will be developed to address.

The Vision
Our vision is that young carers feel supported and confident to say that they are a young carer. They are identified, recognised, valued, and supported, and protected from providing inappropriate care, to achieve their full potential, and to have equitable access to the same opportunities as their peers. They have a strong voice that results in services that work for them, and we hear their voice when the responsibility of caring is not their choice. Across the system, staff will have the tools, skills and knowledge to increase identification of young carers, enable young carers to self-identify and provide the right support to young carers and their families.

For more information, contact Gary Wood at g.wood@surreycc.gov.uk.

 <p>IMPACT SUMMARY Improved mental health through prevention of mental ill-health and the promotion of emotional well-being</p>	<p>WHAT WILL BE DIFFERENT FOR PEOPLE IN SURREY?</p>	<p>HOW HAS COLLABORATIVE WORKING BETWEEN HWB BOARD ORGANISATIONS ADDED VALUE AND CONTRIBUTED TO THE ACHIEVEMENT OF THE OUTCOMES?</p>	<p>DATA, INSIGHTS AND CHALLENGES – YOUNG PEOPLE’S MENTAL HEALTH</p>
<p>OUTCOMES By 2030:</p> <ul style="list-style-type: none"> Adults, children and young people at risk of and with depression, anxiety and other mental health issues access the right early help and resources The emotional well-being of parents and caregivers, babies and children is supported Isolation is prevented and those that feel isolated are supported Environments and communities in which people live, work and learn build good mental health <p>WHO IS LEADING THIS? Priority co-sponsors: Professor Helen Rostill, Deputy Chief Executive and Director of Therapies, Surrey and Borders Partnership Kate Barker - Joint Strategic Commissioning Convener Liz Williams - Joint Strategic Commissioning Convener Programme Manager: Jason Lever, P2 Policy and Programme Manager, Surrey County Council For more information on the performance of individual programmes and projects within this priority such as progress against key milestones please contact the relevant programme manager via healthandwellbeing@surreycc.gov.uk</p>	<p>The Community Vision for Surrey describes what residents and partners think Surrey should look like by 2030: <i>By 2030 we want Surrey to be a uniquely special place where everyone has a great start to life, people live healthy and fulfilling lives, are enabled to achieve their full potential and contribute to their community, and no one is left behind.</i></p> <p>In light of the Community Vision and the vital role, communities and staff/organisations in the health and care system play in its delivery, the Strategy sets out Surrey's priorities for improving health and wellbeing across the priority populations for the next 10 years. It identifies specific groups of people who experience poorer health outcomes and who may therefore need more support. It also outlines how we need to collaborate so we can drive these improvements, with communities leading the way.</p> <p>Priority Two of the Health and Wellbeing Strategy focuses on enabling our citizens to lead emotionally healthier lives. This priority area is focused on prevention, removing barriers, and supporting people to become proactive in improving their emotional health and wellbeing. Priority Two aims to impact in the following ways:</p> <ul style="list-style-type: none"> Ensuring the right early help and resources are available to support mental health across life stages Support during pregnancy and for young families Recognising and addressing the impact of isolation Building good mental health in the range of spaces and places including schools/workplaces 	<p>Engagement about a potential Front Door Phoneline for emotional/mental health/wellbeing (and options for delivery) conducted with: SCC Health and Welfare phoneline leads, the Adult Mental Health Alliance (addressed all their questions at the second meeting), SABP Single Point of Access Lead, IAPT Providers Forum, and engagement is underway with a sample of the Surrey residents living in priority neighbourhoods.</p> <p>HOPE Community Project: Oakleaf, Catalyst, Mary Frances Trust & Richmond Fellowship are each running different initiatives offering residents the opportunity to explore HOPE and what it means to them, including visual arts, walking, gardening, workshops on Active HOPE. During this pilot year, a robust but person-centred evaluation will be carried out utilising the PHE Arts in Health Framework Arts for health and wellbeing - evaluation framework (publishing.service.gov.uk) to establish the value and impact, both on individuals and community groups, especially in relation to prevention and early intervention. The aim for successive years will be to learn, further scale and embed this ethos/ programme at place.</p>	<p>Healthwatch Surrey have heard from families supporting young people with mental health challenges who are concerned as their child is approaching 18 and will then transfer into adult services. The main concerns heard are that there will not be good continuity of care from what they have received previously or, for those waiting for care, there are concerns about how these might be impacted.</p> <p>Families of teenage children have experienced long waits for assessments and treatment. Extended waits can have a big impact, affecting a vital period of development and growth. Families say they don't know where to turn for support, and are not aware if there are other services that can help or places they can get advice from.</p> <p>A key theme is that challenges experienced by children and young people with mental health needs are felt across their family and wider support network and often the family feel in more need of support and advice on how they can care for their loved one. The experiences heard are often complex cases crossing multiple providers and sources of support. However, when complaints are raised it's not clear if there has been learning across the providers involved.</p>

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Adults, children and young people at risk of and with depression, anxiety and other mental health issues access the right early help and resources

- Public Health Team engagement with partners and residents (in Key Neighbourhoods) undertaken about a potential “front door” phonenumber for mental health and wellbeing.
- Public Health Mental Health team focusing on key neighbourhoods with asset mapping being supported. Through this and other work, key barriers to engagement have been identified and structures in place to share insights with place transformation boards.
- Delivery on the Dementia Strategy has resulted in accessible resources on dementia for those with a learning disability and increasing access to assessments for those with Downs syndrome. In addition, actions are in place to:
 - Monitor capacity of dementia navigators to ensure provision is able to manage predicted growth.
 - Complete first stage of the mapping of all voluntary services
 - Promote Alzheimer’s Society in-house training for GP surgeries in Reigate / Redhill and could be widened to other practices
- New contract for the suicide bereavement service is expected to be awarded in September.
- Men’s mental health project and services are being mapped by Public Health who are developing a men’s mental health working group to coordinate and deliver in partnership with other agencies.
- Refresh and engagement on the Suicide Prevention Strategy is underway. (On agenda for future HWB Board meeting).

The emotional well-being of parents and caregivers, babies and children is supported

- A first draft of the Best Start for Surrey Strategy is due to be published soon. This is a system strategy, spanning all partners, bringing together existing strategies to help drive collaboration and alignment (including First 1000 Days existing priorities). It will focus on where we need to work collaboratively as a collection of partners to improve outcomes for pregnant people, babies, children, and families in the earliest years.
- The refresh of the Children and Young People Emotional Well-being and Mental Health Strategy is underway.
- The CYP suicide prevention group has agreed to a children and young people suicide prevention coordinator post.

Isolation is prevented and those that feel isolated are supported

- Green Social Prescribing (GSP) pilot at Epsom Primary Care Network developing well with community engagement event scheduled for 24th September and pilot integrated into Health Creation Alliance PCN Learning Programme – GSP team asked to support delivery of a £70K community development fund.
- Through Time to Change, a survey was conducted to find out the extent, nature, and effects of mental health stigma in Surrey. Respondents reported the most common sources of stigma were from family/friends, colleagues and managers, primary care, hospital, community MH services. Focus groups to be held to explore findings with under-represented groups- men, BAME, GRT..

Environments and communities in which people live, work and learn build good mental health

- Papyrus Suicide Prevention training and the Lucy Rayner Foundation training for Youth Mental Health First Aider and Self-Harm awareness are both due to resume to schools in September as well as the Papyrus 18 month school post has been recruited to support schools to roll out suicide prevention work.
- They will initially be working on combining the Surrey Suicide Prevention Toolkit and the Papyrus Building Suicide-Safer Schools and Colleges work, and then will be supporting schools to roll the suicide prevention work.
- “Virtual reality films of Surrey countryside currently in production. When ready they’ll be shared with 4 small groups in a pilot to improve wellbeing; hospital staff, people with dementia, people with a disability, and unpaid carers.”
- 2 Primary Care Networks and 1 Child and Adolescent Mental Health team selected to attend Nature Well courses with Wild Gathering CIC in September/October.

The ‘How are You Surrey?’ Workplace Wellbeing standards (for larger businesses) have undergone consultation and as a result they are being re-designed to include more “stretch” and challenge. Agile working will also be considered through all standards

A Surrey County Council pilot of the (larger business) standards commenced and will also be applied in detail in Adult Social Care in the first instance. A repository for learning resources to support implementation of the standards will be collated and available via web portal which is under development on the healthy surrey page.

A toolkit to apply ‘How are you Surrey’ to micro and Small and Medium Enterprises is complete and ready for dissemination with the support of a training offer.

Community mapping is underway in three priority neighbourhoods within the Health and Wellbeing Strategy to identify businesses within the area and workplaces of those who live in the priority neighbourhoods. An engagement plan is being developed for outreach support to priority businesses to complete standards.

Full Alignment with the Healthy Schools Approach Self-Evaluation checked and alignment with healthy schools’ communication and engagement is underway.

For more information please contact sabina.stanescu@surreycc.gov.uk.

 IMPACT SUMMARY People and adults reach their potential	WHAT WILL BE DIFFERENT FOR PEOPLE IN SURREY?	HOW HAS COLLABORATIVE WORKING BETWEEN HWB BOARD ORGANISATIONS ADDED VALUE AND CONTRIBUTED TO THE ACHIEVEMENT OF THE OUTCOMES?	DATA, INSIGHTS AND CHALLENGES - NO-ONE LEFT BEHIND EMPLOYMENT NETWORK RESEARCH
<p>OUTCOMES By 2030:</p> <ul style="list-style-type: none"> • People’s basic needs are met (food security, poverty, housing strategy etc) • Children, young people and adults are empowered in their communities • People access training and employment opportunities within a sustainable economy • People are safe and feel safe (community safety incl. domestic abuse, safeguarding) • The benefits of healthy environments for people are valued and maximised (incl. through transport/land use planning) <p>WHO IS LEADING THIS? Priority sponsor: Mari Roberts-Wood, Chief Executive, Reigate and Banstead Borough Council</p> <p>Programme Manager: Helen Johnson, Senior Policy and Programme Manager, Surrey County Council</p> <p>For more information on the performance of individual programmes and projects within this priority such as progress against key milestones please contact the relevant programme manager via healthandwellbeing@surreycc.gov.uk</p> <p style="writing-mode: vertical-rl; transform: rotate(180deg);">Page 27</p>	<p>The Community Vision for Surrey describes what residents and partners think Surrey should look like by 2030: <i>By 2030 we want Surrey to be a uniquely special place where everyone has a great start to life, people live healthy and fulfilling lives, are enabled to achieve their full potential and contribute to their community, and no one is left behind.</i></p> <p>In light of the Community Vision and the vital role communities and staff/organisations in the health and care system play in its delivery, the Strategy sets out Surrey’s priorities for improving health and wellbeing across the priority populations for the next 10 years. It identifies specific groups of people who experience poorer health outcomes and who may therefore need more support and outlines how we need to collaborate so we can drive these improvements, with communities leading the way.</p> <p>Priority 3 of the Health and Wellbeing Strategy focuses on enabling our citizens to lead healthier lives. This priority area is focused on primary prevention and addressing the wider determinants of health. Priority 3 cuts across five outcomes and action focuses around:</p> <ul style="list-style-type: none"> • Ensuring that everybody has enough income to live on and lives in good and appropriate housing • Building social capital in communities • Improving access to training and jobs • Preventing crime and supporting the victims of crime including domestic abuse - supporting and empowering survivors • Improving environmental factors that have an impact on people’s health and well-being. 	<p>SCC now have three Local Area Coordinators (LACs) working alongside local communities in Maybury/Sheerwater - Woking, Horley (Central/West) - Reigate & Banstead and Hurst Green – Tandridge. SCC are in the process of recruiting a fourth to work in Old Dean / St Michael’s, Camberley. This has been achieved in collaboration with district & borough council colleagues as well as community members, who are a vital part of the recruitment process.</p> <p>LACs are based in the local community for the local community and offer a unique type of individual support at a very local level. They help people of all ages become stronger, healthier, happier and more connected members of their community. Their job is to build relationships and make connections with local people, before offering practical help to anyone who may need it. With no thresholds or time limits, they can walk alongside people for as long as they need, helping them explore how they can achieve their vision of a good life and to find non-service solutions.</p> <p>The first three LACs are now actively taking introductions and are walking alongside residents who need support. Positive stories are already emerging about how this approach is complementing existing support and services by virtue of being locally based and having no eligibility criteria or time limits. SCC look forward to sharing some of these stories in the coming months. SCC are also part of a LAC national network and were delighted to have the opportunity to share Surrey’s journey in implementing LAC at the recent LGA Innovation Zone in Harrogate.</p> <p>You can find out more about Local Area Coordination on the national network website: LAC Network or for more information please contact Sarah Bogunovic at sarah.bogunovich@surreycc.gov.uk.</p>	<p>The literature review commissioned by the No-one Left Behind Employment Network of those most at risk of being left behind from skills and employment is complete. This identified 15 key groups most at risk of being left behind which were Care leavers*; Older people over 50; Individuals with physical or mental health conditions or disabilities*; Single parents; Young people*; Ethnic minorities*; Low income individuals; Refugees; Low skilled individuals; Ex-offenders*; Veterans; Carers*; Homeless*; Discouraged workers; Modern slavery survivors.</p> <p>The groups asterisked are already priority populations of the HWB Strategy and/or the Changing Futures Programme. The report contains some information on the barriers to employment faced by each of these groups. Interestingly stigma and discrimination was the most significant barrier across nearly every cohort.</p> <p>The SCC Analytics teams will be building a profile of these cohorts in Surrey and a specification for the primary research will be drawn up. This primary research will be co-designed with any frontline workers already interacting with these cohorts. SCC Analytics team will be organising the co-design workshop. Please contact Rebecca Brooker at rebecca.brooker@surreycc.gov.uk for more information.</p>



People’s basic needs are met

- SCC is examining the impacts of the Cost of Living crisis on residents, staff, and local business with a view to identifying interventions across services provided by SCC, projects existing (or which could exist) through the VCFS, and partnerships in the wider system to mitigate impacts. SCC is approaching this issue as an extended and developing crisis issue which must be managed in an agile way – continually adapting approach as new insights or ideas come into play. As such, it will be using existing mobilisation structures internally and with partnerships to marshal resources and insights. A residents’ panel survey has been completed.
- Fuel Poverty Programme approach was endorsed by SCC Informal Cabinet and HWBB. A Programme Manager has been appointed. [Warm Hubs](#) in geographical areas of need including HWBS Key Neighbourhoods are in development, to be sustained by community volunteers; they will host access points to a digital self-service advice tool which will be promoted on partner websites from November. Additional funding source applications were submitted in August.

Children, young people and adults are empowered in their communities

- SCC Community Link Officers roles now exist in all district and boroughs, initially focusing on HWBS Key Neighbourhoods. The CLOs will run and join up local engagement and learning; join in with local events; Understand community strengths and any support needed, aid problem solving; join up local activity and connect people to [Make it Happen](#).
- Health Creation learning programme for Primary Care Networks, community members and their local partners is now in delivery phase, with 14 PCNs engaged in the programme, most of which have a HWBS Key Neighbourhood within their boundary.

People access training and employment opportunities within a sustainable economy

The Surrey Skills Plan is in development. There will be the following engagement opportunities for partners:

- Late Sept/early October – Online external consultation event
- Throughout October – Bilateral discussions with interested stakeholders
- 10 November 2022 – Surrey Skills Summit, Sandown Park
- SCC has been allocated £4.7m over the next three years to support adult numeracy interventions through the Multiply programme and has been successful in accessing the first £1.3m to deliver numeracy courses.
- SCC have been successful through a competitive bidding process to secure £0.5m of DWP funding to deliver a local supported employment pilot to support adults in social care into work and to retain work.

People are safe and feel safe

- The pilot of the Independent Domestic Violence Advisers in Surrey A and E settings has reached the end of year 1 of 2. There have been 686 referrals to date. A and E Staff point to greater levels of confidence in identifying and inquiring about DA, which are also reflected in increasing referrals from A and E staff themselves. Staff receive support in dealing with DA in their own personal lives too. Staff show increased awareness of and support in dealing with their Safeguarding concerns, an increased ability/willingness to deal with them, and greater satisfaction in being involved in creating positive outcomes for patients. Support to survivors is timely, with the vast majority receiving same- or next-day contact with an IDVA. Survivors report receiving non-judgemental support with a variety of needs, that their experience and point of view is taken into consideration, and that the support is designed around their wishes, enabling them to make their own decisions on next steps. Sustainable funding now needs to be secured.

The benefits of healthy environments for people are valued and maximised

- Surrey’s ten-year Local Transport Plan (LTP4) was approved by SCC on July 12th. The three central components for LTP4 are: Local Cycling and Walking Infrastructure Plans, Liveable Neighbourhoods and Bus Plans. Focus will now be on delivery. Money has been secured from the Department for Transport for a 3rd tranche of active travel funding for cycling infrastructure. Establishing Liveable Neighbourhoods involves both reimagining existing places and influencing new developments to support Surrey’s 2050 Place Ambition.
- Market research was commissioned to understand key motivations and barriers for walking and cycling in Surrey. The findings from the research will be fed into the planning and design of an active travel marketing campaign which is expected to launch in September 2022.

An evolving Health in All Policies plan is being put in place for Surrey, the full first phase plan will be presented and reported back on at the informal Health and Wellbeing Board in November. Key objectives are already being delivered on as the first phase plan is shaping up and underway, including identifying and responding to health and wellbeing issues which are cross-cutting and addressed by multiple key players including with planning and transport.

For example, a newly convened Health and Planning Forum is meeting in September to further embed health and wellbeing into planning policies and decisions. ‘Creating healthier environments strategic guidance’ for Surrey is being updated to help guide this workstream as well as considerations for embedding a proposed process and consistent model (including thresholds) for Health Impact Assessments as part of planning applications to create health promoting spatial environments.

Other core areas of development include a focus on healthy workplaces including healthy workplace standards under a banner of ‘How are you Surrey?’ which will inform an innovative Surrey Workplace Charter. NICE guidance on how to create the right conditions for mental wellbeing at work (published in March 2022) is shaping our healthy workplace approach to promote supportive and inclusive work environments, including training and support for managers and helping people who have or are at risk of poor mental health (see Priority 2 ‘In the Spotlight’)

Making Every Contact Count (MECC) approaches are a core theme of the evolving HiAP plan, MECC seeks to maximise opportunities in routine and everyday interactions in council, health and partner services to empower individuals and communities to make positive changes to their health and wellbeing. Proposals for maximising the delivery of MECC train-the-trainer programmes across the ICS including dedicated training resources and opportunities to deliver new training to new cohorts of partners are being explored. Roll out of new MECC training will begin from September from the Vaccination hubs. There will be further opportunities in consultation with Health and Wellbeing Board members to continue to shape the MECC programme as part of the HiAP phase one programme.

There will be a HiAP agenda item covering the Phase 1 Implementation Plan at the November informal HWB Board meeting. For more information please contact Russell Styles at russell.styles@surreycc.gov.uk.

- [Changing Futures Programme](#) – We worked with the Bridge the Gap Alliance and people with lived experience of multiple disadvantage to co-design an identity. The insight gained enabled us to deliver an identity which resonated with both residents and service users. We are using the identity across all comms activity, including social media and assets. We also created a video to raise awareness of the programme [Changing Futures - Sinead Mooney](#).



- We cascaded messages on our social media channels about staying safe during the recent [heatwaves](#) across the South East of England. We used a combination of SCC and national assets, whilst pausing BAU comms to ensure key messages got to priority groups in the lead up to and during the hot weather. The messages reminded people that high temperatures can lead to health impacts on the most vulnerable in our society including elderly and children and infants. Messages including top tips on staying safe in warmer weather, including whilst at work, looking out for family, neighbours and others in our communities, including pets, and some crucial wildfire and water safety messages which were also shared by partners such as Healthy Surrey and SFRS.

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- Substance Use – We ran a campaign to highlight the life-saving potential of [Naloxone](#) in reducing deaths by accidental drug overdose, this was focused around International Overdose Awareness day 31st August. We used our social channels and also provided printed posters to all our Surrey partners to ensure visibility of the campaign.



- We highlighted the publication of the [joint health and social care dementia strategy](#), which sets out collective ambitions to improve the dementia care pathway across Surrey. This followed a period of engagement with those affected by the condition and organisations which support them. A [joint news release](#) was accompanied by radio interviews. The [Surrey Matters resident newsletter](#) highlighted the system ambition to create dementia-friendly communities across Surrey and make sure people have access to the care and support which will enable them to live well at home for as long as possible. Filming at a respite care centre brought to life the impact such support can have on residents with conditions such as dementia and their families.



- During Carers Week, in June, we highlighted the [support available for carers including carers' breaks and new drop-in hubs](#) which are now up and running around the county. The hubs offer support on all aspects of caring – practical, emotional and financial – as well as a cuppa and a chat. During the week we featured pen portraits of carers who passed on advice to those following in their footsteps. We also took the opportunity to raise awareness of the [consultation on the young carers strategy](#).



- We provided reactionary comms during the [Monkeypox](#) outbreak, ensuring residents were informed about the actions they should take if they suspected they had monkeypox or had been in contact with someone. We provided reassuring and informative messages to help contain the transmission of cases.

